



TUALATIN HILLS PARK & RECREATION DISTRICT GIFT CARD TERMS AND CONDITIONS

Tualatin Hills Gift Cards, in amounts between \$20 and \$500, are available online or at any facility. They can be used multiple times and are fully re-loadable. You can reload your gift card online or by taking it to the front desk at any THPRD facility. (Re-load denominations are between \$5 and \$500.)

Gift Cards have no expiration date.

Gift Cards are not redeemable for cash and are not refundable if lost or stolen.

Gift Cards cannot be used to purchase another Gift Card.

All patrons with a valid THPRD Residency Card are able to register their gift cards online through their portal page. While registering your Gift Card is not required, we strongly recommend that you register your card as soon as you receive it. A registered Gift Card will allow only your household members to use the funds available, enable you to track your usage, and check or reload your balance at any time. Also, if a registered Gift Card is lost or stolen, the registered cardholder can contact us and we will immediately freeze the remaining balance of the card and issue a replacement card for the balance shown on our records. (A \$5.00 replacement card fee will be deducted from your balance).

If your card is not registered, you must treat your card like cash. The bearer is responsible for its loss or theft. THPRD is not responsible for any unauthorized card use, nor can we replace it if lost or stolen.

You can review the Gift Card balance online at anytime. You can also go to any Tualatin Hills Park & Recreation facility to check the balance.

Only one Gift Card may be used per invoice transaction. If your transaction exceeds the value of your Gift Card, you'll need to use cash, check or credit card to cover the difference. If your purchase total is less than the total balance on your Gift Card, the unused balance will remain on the Gift Card you entered.

The gift card has no cash value. For any class cancellation or activity credit that is paid by gift card, the dollar value of the credit will be applied back to the gift card's balance.

Online Gift Card purchases can be mailed to you or mailed directly to the recipient. Gift Cards usually ship within 24 hours (Monday through Friday), using standard delivery; they should arrive within 3-5 business days.

If you are having difficulty redeeming your Gift Card, please call Customer Service at (503) 629-6300 for assistance.

THPRD reserves the right to freeze any Gift card balance for a security review.